The Atlantic

The Atlantic Festival FAQs

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REGISTRATION

Q: HOW DO I REGISTER FOR THE ATLANTIC FESTIVAL?

A: On the <u>Atlantic Festival website</u>, click the "Join us" button located in the top-right corner and you'll be taken to the Hopin page. Click "Register," select your pass, complete the registration form, then scroll back up to the top of the form to click "Register" and complete the process.

If you have attended an Atlantic event in Hopin in the past, you'll need to log into your Hopin account during the registration process, where you are prompted to give your name, email address, and password. You can do this by clicking "Sign in" at the top of your screen. You will receive a confirmation email upon registering.

If you haven't created a Hopin account before, you can create one with an email and password, or you can register without creating an account. This will mean that you'll be sent an access code via email when you want to sign in to Hopin. <u>Click here</u> for more instructions.

Q: DO I HAVE TO BE A SUBSCRIBER TO *THE ATLANTIC* **TO PARTICIPATE IN THE ATLANTIC FESTIVAL?**

A: No! The Atlantic Festival is open to everyone. <u>Becoming a subscriber</u> helps support our journalism, so we urge you to consider it.

Q: WHAT WILL YOU DO WITH MY REGISTRATION DATA?

A: *The Atlantic* takes your data privacy seriously. By registering for The Atlantic Festival, you agree that we may use your registration information pursuant to our <u>Privacy Policy</u>. Additionally, when you register, you may opt in to having *The Atlantic* share your contact information with our underwriters by checking the box that indicates that you would like your registration information to be shared with underwriters or advertising partners for their marketing use.

Q: HOW DO I REQUEST PRESS CREDENTIALS?

A: Please email <u>press@theatlantic.com</u>.

Q: CAN I GET A REFUND?

A: No, all tickets purchased are final sale. Tickets are nonrefundable and nontransferrable.

Q: WHOM DO I CONTACT WITH REGISTRATION QUESTIONS?

A: Please email <u>events_audience@theatlantic.com</u> with any questions regarding your registration.

PROGRAM

Q: WHAT KIND OF PROGRAMS WILL BE OFFERED AT THE ATLANTIC FESTIVAL?

A: The Atlantic Festival will offer a mix of programs to illuminate issues, challenge convention, and hear from news makers. Stay tuned as <u>the festival website</u> will feature the full agenda of events and programming, featured speakers, underwriter information, and much more. All programs will be recorded and available for catch-up viewing on The Atlantic's <u>YouTube channel</u>.

- **Festival Forums** feature editorial interviews with thinkers and doers that will span the scope of the festival. We'll take a closer look at various subject matters and feature sessions produced by our underwriters. These are 75-minute-long events and will be held in the mornings. Festival Forums are in-person live events.
- **Breakout Sessions** are underwriter-produced deep dives on an area of expertise. These are 45-minute-long events and will be held each day in the mornings. Breakouts are in-person live events.
- **The Atlantic Reads** is an intimate book talk with a complimentary book and lunch included. The Atlantic Reads is an in-person live event.
- **The Atlantic Stage** sessions highlight history makers and examine the stories that defined the course of their lives. The Atlantic Stage programs are in-person live events.
- **Ideas Stage** is the destination for in-depth interviews with bold thought leaders and luminaries. Ideas Stage programming is two hours long and will be held each day starting at 2:30 p.m. ET. The Ideas Stage program is available to attend in person and will be livestreamed for our virtual audience.
- **Evening Experiences** are experiential productions featuring topics that examine our society and the culture we live in. These are 60-to-90-minute events and will be held each evening outdoors on the District Pier. Evening Experiences are in-person live events.

Q: WHICH TICKET SHOULD I SELECT?

A: Choose an In-Person Pass or a Virtual Pass.

- In-Person Pass:
 - Attend all events on all three days of the festival. Enjoy forums, breakouts, book talks, happy hours, evening programming, and more!
 - Make sure to book a seat for the sessions you wish to attend. Seating is first come, first served.
 - Enjoy access to recordings of all forums, book talks, and more, sent directly to your inbox daily.
 - Price: \$400
 - Students can use the code TAFSTUDENT to get a student rate of \$25.
 - Atlantic subscribers and those in the education, government, military, and nonprofit employees can use the code TAFONEDAY to get 50% off while supplies last.
- Virtual Pass:
 - Join us for the livestream of events held on our Ideas Stage at 2:30 p.m.
 - Enjoy post-event recordings of all forums, book talks, and more, sent directly to your inbox daily.
 - Virtual networking experiences and chat
 - Free; registration required for livestream

Q: WHEN WILL THE 2022 AGENDA BE ANNOUNCED?

A: You can currently view the agenda online on our website. Additional speakers will be announced on a rolling basis. The best resource for all speaker details and agenda updates is <u>TheAtlanticFestival.com</u>.

THE WHARF

Q: WHERE WILL THE IN-PERSON EVENT BE HELD?

A: This year, in-person programming for The Atlantic Festival will be held at The Wharf in Washington, D.C. <u>Visit The Wharf's website</u> to learn more about the exciting new location, which will be the home of the new *Atlantic* headquarters.

Q: HOW DO I GET TO THE WHARF?

A: Parking is limited, so we encourage you to take public transport, ride shares, or bikes to The Wharf. Visit <u>The Wharf's website</u> to see details and real-time updates on the multiple options available, including the Metro, bus, shuttle, bike, and water taxi.

If arriving by taxi or car service, all drop-offs must utilize Maine Avenue SW, where the curb lane is entirely dedicated to Pick Up/Drop Off only. View <u>The Wharf Map</u> to determine which block of Maine Avenue SW is closest to your destination.

Q: ARE THERE RESTAURANTS IN THE AREA?

A: The Wharf has a number of restaurants within walking distance of The Atlantic Festival's venues. <u>Click here</u> to see food options and choose from a range of cuisines. We are also partnering with some restaurants and cafes so you can enjoy perks when showing your festival badge.

Q: HOW WILL THE ATLANTIC FESTIVAL BE ACCESSIBLE TO ALL?

A: To ensure accessibility at the venue, all buildings and exterior locales at the festival venues are equipped with ramps and elevators. Smooth paver walkways are provided directly adjacent to all cobblestone paths. The Wharf has been built in compliance with ADA accessibility guidelines.

If you plan on going to the Ideas Stage Program at the Mead Center for American Theater (Arena Stage), <u>click here</u> for more information about accessibility at the venue.

If you require ASL interpretation, audio descriptions, wheelchair seating, or any other accommodation, or if you have questions about attending the festival, please email: <u>events_audience@theatlantic.com</u>.

THE IN-PERSON EXPERIENCE

Q: WHAT IS YOUR COVID PROTOCOL?

A: *The Atlantic*'s COVID-19 vaccination policy requires all in-person attendees to have completed a full course of the COVID-19 vaccine. Masks are required when indoors except when eating, drinking, or presenting onstage. Please click here to see our complete <u>COVID-19 Policy</u>.

Q: DO I HAVE TO RESERVE A SEAT FOR SESSIONS IN ADVANCE?

A: Yes. After you purchase your pass, reserving a seat for each event you want to attend is required for all in-person festival programs, and seating is first come, first served. Click <u>here</u> for instructions on how to book a seat, or watch this instructional <u>video</u>.

Important: Reserving a seat in advance provides priority access to individual events *more than* 10 minutes before the session's start time. Access is not guaranteed *less than* 10 minutes prior to the session's start time. Seating is first come, first served.

Q: WHAT IF I WANT TO GO TO A SESSION THAT IS FULLY RESERVED?

A: Guests who wish to attend sessions that are at capacity but haven't yet reserved a seat in advance will be asked to wait in a "space available" line and will be seated first come, first served no earlier than 10 minutes prior to the scheduled start time.

Q: HOW DO I DOWNLOAD THE HOPIN APP?

A: For the best festival experience, download the Hopin app by following these <u>instructions</u> to easily keep track of the agenda and details for sessions you've booked a seat for.

Q: HOW DO I GET MY NAME BADGE?

A: Head to the registration desk located at Camp Wharf to collect your badge. We encourage you to pick up your badge early to avoid delays. Registration will be open 5-7 p.m. ET on Tuesday, September 20, and from 7 a.m. ET on festival event days.

Q: WHAT IF I'VE LOST OR FORGOTTEN MY BADGE?

A: Your badge is required for admittance into sessions. If you've misplaced your badge, please head to the registration desk located at Camp Wharf to print a new one before going to your next session.

Q: PART OF THE FESTIVAL IS OUTDOORS. WHAT IF IT RAINS?

A: The Atlantic Festival has both indoor and outdoor venues, and programming will continue rain or shine.

Q: WILL THERE BE FOOD AVAILABLE?

A: <u>The Wharf</u> has a range of food options for purchase and restaurants to visit, which you can plan to go to before or after events. Light refreshments will be available at the morning Festival Forums and Breakout Sessions; food and drinks will be served during the festival happy hours. A boxed lunch will be provided at the Atlantic Reads lunchtime sessions. Additionally, coffee and other snacks will be available for purchase at stands on the District Pier.

With your festival badge, you can also get partner discounts at The Wharf. <u>Click here</u> to see the list of participating restaurants.

Q: WHAT IF I HAVE FOOD ALLERGIES?

A: If you will be attending an event that will serve food and you have any food allergies or dietary restrictions, please notify us in advance of the event by <u>completing this form</u>. If you have any questions, please reach out to us at <u>events audience@theatlantic.com</u>.

Q: I'M RUNNING LATE. WILL I STILL GET A SEAT?

A: We recommend arriving 30 minutes before the start of the session. Seating is first come, first served, and seating is not guaranteed less than 10 minutes prior to session start time.

Q: WHAT SHOULD I DO IF I SEE OR EXPERIENCE SOMETHING AT THE EVENT THAT DOESN'T FEEL RIGHT?

A: All event attendees are expected to adhere to *The Atlantic*'s <u>Code of Conduct</u> as well as our <u>Terms</u> <u>and Conditions</u>. If you see or experience something that is in violation of our policies, please visit the registration desk at Camp Wharf or email us at <u>events audience@theatlantic.com</u>.

THE VIRTUAL EXPERIENCE

Q: HOW DO I GET INTO THE VIRTUAL VENUE?

A: Click this link to access the <u>virtual venue</u>, and make sure that you log in to the Hopin account associated with your registration. If you are still having trouble logging in, here is a <u>step-by-step</u> <u>guide</u>.

Q: WHAT IF I EXPERIENCE TECHNICAL DIFFICULTIES WITH THE PLATFORM?

A: You can always email <u>events audience@theatlantic.com</u> for support. Please note that we will not be able to help you check or resolve any issues with your internet connection. Below is a list of recommended resources to use if you continue to experience technical difficulties:

- <u>Troubleshooting Tips</u>
- <u>Registering for an Event Hosted on Hopin</u>
- <u>How to Use Hopin as an Attendee (Video)</u>
- <u>How to Get the Most Out of Your Hopin Experience</u>

Q: HOW WILL THE ATLANTIC FESTIVAL BE ACCESSIBLE TO ALL ONLINE?

A: The Atlantic Festival virtual pass is free for those who wish to join us online. In designing the online experience for participants, we have consulted the <u>Web Content Accessibility Guidelines</u>. Human-generated closed captions can be enabled during a program by clicking the "CC" button in the bottom-right corner of your video screen. Recordings of festival programming will be available in closed captioning on *The Atlantic*'s <u>YouTube channel</u>. If you have additional questions about accessing The Atlantic Festival, please email <u>events_audience@theatlantic.com</u>.

Q: HOW DO I WATCH A PROGRAM AFTER IT'S BEEN BROADCAST?

A: All programs will be viewable at any time after the broadcast. To catch up on the day's programming, visit AtlanticLIVE's <u>YouTube channel</u> or *The Atlantic*'s <u>Facebook page</u>.

Q: WHAT SHOULD I DO IF I SEE OR EXPERIENCE SOMETHING IN THE CHAT OR Q&A THAT DOESN'T FEEL RIGHT?

A: All event attendees are expected to adhere to *The Atlantic*'s <u>Code of Conduct</u> as well as our <u>Terms</u> <u>and Conditions</u>. If you see or experience something that is in violation of our policies, please email <u>events audience@theatlantic.com</u>.

GENERAL

Q: WHAT OTHER EVENTS DOES THE ATLANTIC HOST?

A: AtlanticLIVE produces a <u>full calendar of events</u>. Sign up for our AtlanticLIVE <u>newsletter</u> for the latest updates.

Q: HOW CAN I FOLLOW THE CONVERSATION ON SOCIAL MEDIA?

A: The hashtag for The Atlantic Festival is $\frac{\#TAF22}{TAF22}$. You can follow The Atlantic Festival on *The Atlantic*'s <u>Facebook</u> and <u>Twitter</u> pages or AtlanticLIVE's <u>Facebook</u> and <u>Twitter</u> pages.

Q: WHOM DO I CONTACT IF I HAVE ADDITIONAL QUESTIONS?

A: Email <u>events_audience@theatlantic.com</u> with any additional questions.